# COMMUNITY HEALTH WORKERS IN THE TIME OF COVID 19

Theanvy Kuoch, Executive Director Khmer Health Advocats Inc. 2020

## LESSON ONE: HEALTH AND HEALING HAPPENS IN COMMUNITY

### The Community Team

#### Community Based Organizations

CBO is the cultural center and houses Community Health Workers and is continuously "circling with other agents

> Religious Organizations And traditional healers

Public Health

**Departments of** 

Researchers

And The Community Health Worker

The

Community

Community Health Workers II and III

Universities and Student interns

## LESSON TWO: A CRISIS IS AN OPPORTUNITY

### The Cross cultural Team

Pharmacist

#### Pharmacist

A shary Care

Assures the right medication, right dose and right time using Medication Therapy Management (MTM) Uses protocols to prescribe and adjust medications.

¿indual

Primary Care Provider Diagnoses and manages chronic disease

#### Community Health Worker/s

Accompanies and supports the individual throughout their health care experience

#### Individual

• Person centered model requires that the individual leads the team.

#### **Behavioral Health Provider**

Diagnoses and manages mental health conditions.

#### Coordinator

or Health

• Oversees communications and assures "circling"

Health Worke



# **Communication**-Can our community communicate about this virus COVID-19? Do they have

information their Native language? Can they read? Do they have the ability to videoconference with their health care providers? Can they call for help in an emergency?

**Access**- Do they know how to get health care now that clinics and offices are closed? Can they get testing?

**Resources**- do they have the human resources they need? Do they have family? Do they have health insurance? Do they have food?

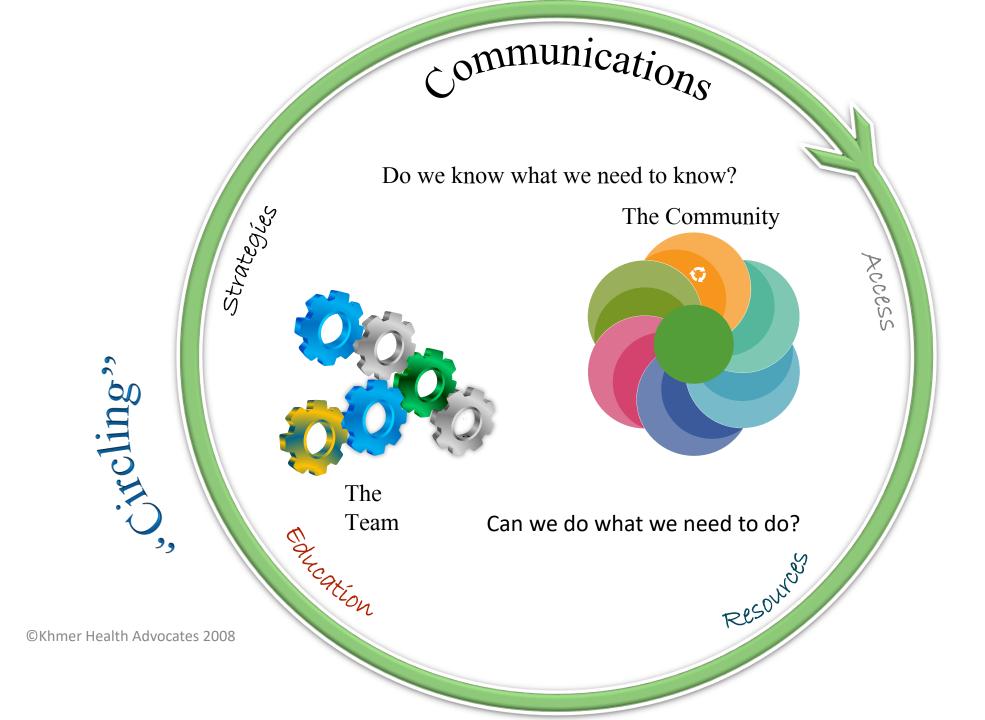
**Education**-How do CHWs teach them what they need to know to be safe? How can we protect them from scams and conspiracy theories that cause stress?

**Strategies** – Strategies require that we work closely with the community to collect information, assess what we know and decide on our priorities. It requires that we seek out the young generation as well as the old and find those who may have gotten lost.

LESSON FOUR: TALK ABOUT THE HARD STUFF



LESSON FIVE: THE WORK OF THE COMMUNITY HEALTH WORKER HAPPENS IN A CIRCLE, NOT A STRAIGHT LINE





We can get through this if we all work together.

Theanvy Kuoch, Executive Director Khmer Health Advocates Inc. 1125 New Britain Ave West Hartford, CT 06110 Tel. (860)561-3345