COMMUNITY HEALTH WORKERS IN THE TIME OF COVID 19

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LESSON ONE: HEALTH AND HEALING HAPPENS IN COMMUNITY
The Community

The Community Team

Departments of Public Health

Researchers

Universities and Student interns

Community Based Organizations

CBO is the cultural center and houses Community Health Workers and is continuously "circling with other agents

Religious Organizations

And traditional healers

Community Health Workers II and III

The Community

And

The Community Health Worker
LESSON TWO: A CRISIS IS AN OPPORTUNITY
The Cross cultural Team

**Pharmacist**
Assures the right medication, right dose and right time using Medication Therapy Management (MTM) Uses protocols to prescribe and adjust medications.

**Primary Care Provider**
Diagnoses and manages chronic disease

**Community Health Worker/s**
Accompanies and supports the individual throughout their health care experience

**Individual**
- Person centered model requires that the individual leads the team.

**Coordinator**
- Oversees communications and assures “circling”

**Behavioral Health Provider**
Diagnoses and manages mental health conditions.
LESSON THREE: HAVE A PLAN
Communication - Can our community communicate about this virus COVID-19? Do they have information in their Native language? Can they read? Do they have the ability to videoconference with their health care providers? Can they call for help in an emergency?

Access - Do they know how to get health care now that clinics and offices are closed? Can they get testing?

Resources - Do they have the human resources they need? Do they have family? Do they have health insurance? Do they have food?

Education - How do CHWs teach them what they need to know to be safe? How can we protect them from scams and conspiracy theories that cause stress?

Strategies – Strategies require that we work closely with the community to collect information, assess what we know and decide on our priorities. It requires that we seek out the young generation as well as the old and find those who may have gotten lost.
LESSON FOUR: TALK ABOUT THE HARD STUFF
LESSON FIVE: THE WORK OF THE COMMUNITY HEALTH WORKER HAPPENS IN A CIRCLE, NOT A STRAIGHT LINE
Communications

Do we know what we need to know?

The Community

Can we do what we need to do?

The Team

Strategies

Access

Education

Resources

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We can get through this if we all work together.

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