**CHW Competencies (2014)**

* Motivational interviewing
* Cultural competency and sensitivity
* Basic understanding of health issues that may be encountered
* Understanding of how health insurance works/access to care
* Understanding of application process and how to use benefits such as Medicaid, Medicare, CHIP
* Health information diffusion
* Boundaries of a CHW role
* Knowing how to mediate between different groups-doctors and natural providers
* Public speaking skills; communication
* Community organizing principles and self-advocacy skills for clients
* Professional behaviors-including ethics and awareness of political issues and how to behave in a public setting
* Safety issues
* CPR Certification
* Working methods/universal precautions
* Teaching trainers how to train others
* Time management and organizational skills