AETC AIDS Education & Training Center Program

New Jersey Community Health Worker Program

New Jersey HIV Planning Group

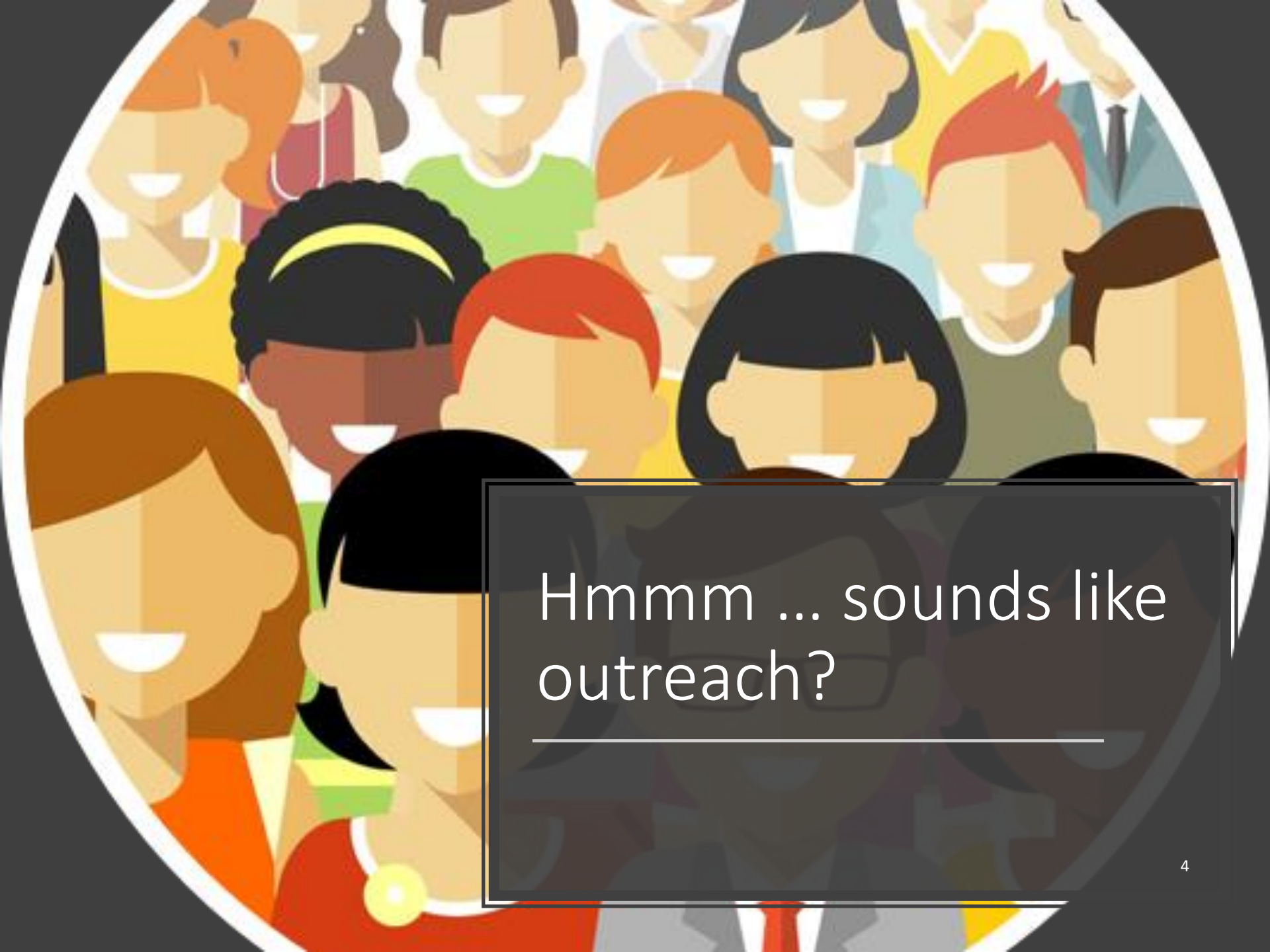
Thursday March 15, 2018

Background

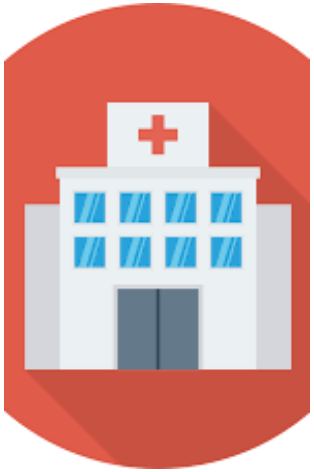
- New Jersey DOH DHSTS prioritized need for community-clinic provider partnership model of peer support
- AIDS Education and Training Center researched and identified models of peer support including, Community Health Worker models
- Selected evidence-based program demonstrated in Ryan White HIV/AIDS Program systems of care
  - Adapted to include: Trauma-Informed Care, HIV-related Stigma, Undetectable=Untransmittable (U=U), Team-based Care, and Health Record Documentation

Community Health Work

- Shared lived experience
- Case finding and support
- Adherence and Emotional Support
- Social Networking for Wellness
- Ability to access and document in patient record
- Formally integrated in clinical care teams
- Community-level education



Hmmm … sounds like outreach?



Partnership

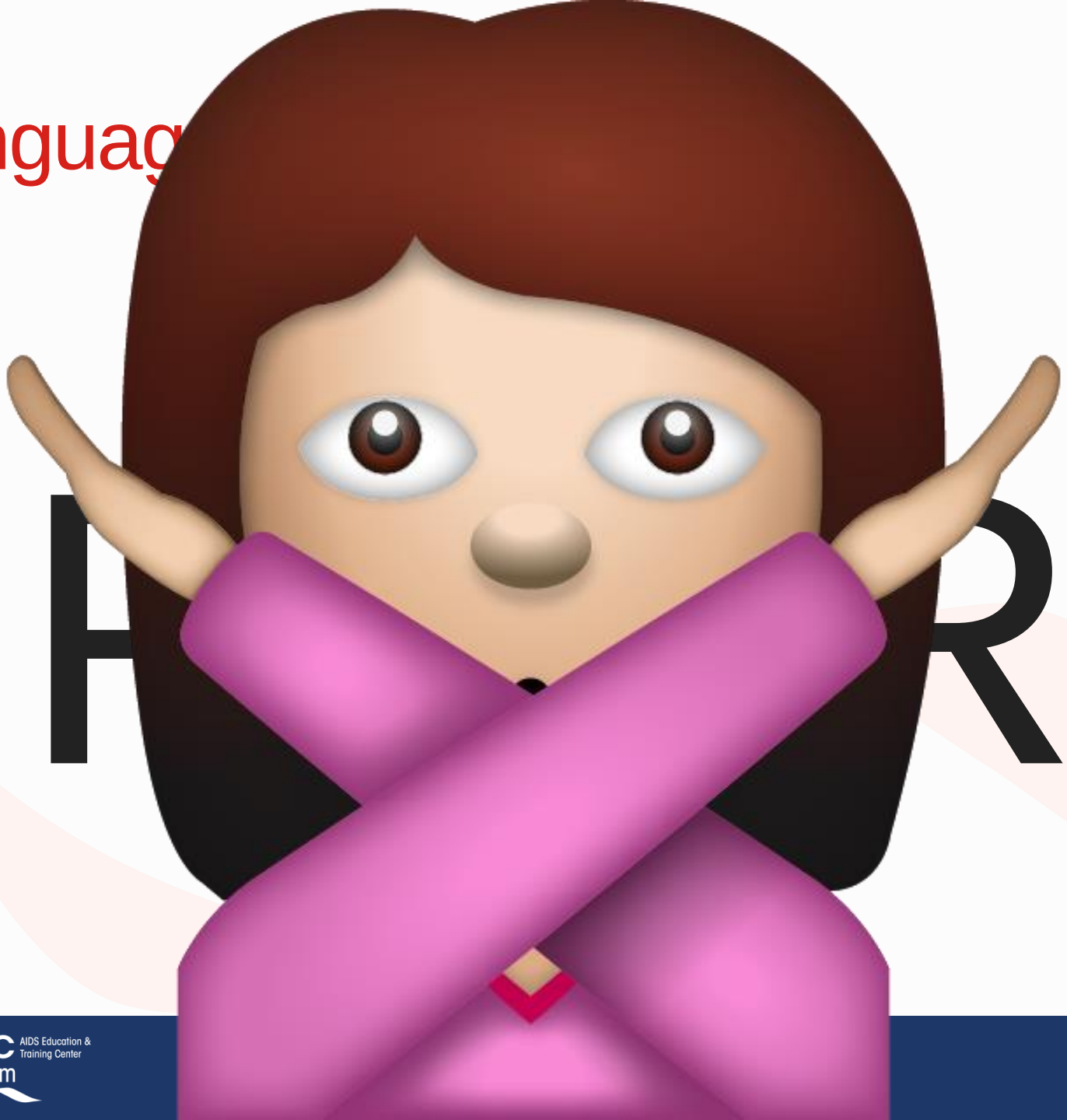
- Program requires both clinical and community-based skills and networks
- Clinical institutions policies can be barriers to community-based work
- Community-based programs have existent networks and skills in community-based outreach
- Clinical sites are deepening integration of care services including additional service such as clinical outreach
- Need to bridge the needs of the two environments

Community Health Worker (CHW)

A **Community Health Worker** (CHW) is a frontline **public health** worker who is a **trusted member** of and/or has an unusually close understanding of the community served.

Source: American Public Health Association Accessed on 02/03/18 from: https://www.apha.org/apha-communities/member-sections/community-health-workers

Languag



What makes CHWs unique?

Health & Disability Working Group, Boston University School of Public Health. (2014). PREParing Peers for Success: Peer core competency training. Retrieved from http://www.hdwg.org/prep/curricula

CHW Roles

CHW Roles

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CHW Tasks

- Case Finding/Lost to Care Outreach
- Accompany client to a medical visit, mental health appointment, substance use treatment/visit, social service appointments
- Provide education on the HIV viral life cycle and discuss HIV medications/treatment readiness, lab values, drug resistance and adherence, sexual risk reduction, drug use/harm reduction
- Mentoring/Coaching on provider interactions
- Provide emotional support and informal counseling and talk with client about disclosure
- Assist with making appointment/visit for HIV primary care, other health care, mental health care, substance abuse treatment, housing services, other support services, and accessing medications, scheduling transportation
- Follow-up with client about a service or referral and appointment reminders
- Care Team Case Conference
- Provide Affiliational/Network Support

CHW Tools

CHW Database

- Data burden was heavily considered by CHW planning team and determined that a single portal for all CHW data yield the most reliable results
- Database currently in development in partnership with Rutgers Bloustein School of Public Health
- Timeline for implementation:
  - Late April – Internal Testing and Feedback
  - June – first external sites to input into database
  - September – all sites to use database for tracking

Goals and Objectives

- New Service with additional scope, tools, and access to data
- Ability to capture task frequency and service intensity
- Ability to measure individual and team efforts was a priority
- Focus on clinical outcome and wellness outcomes
- Will also support the housing, behavioral health, and trauma initiatives
- Objectives to be informed by all factors in the successive grant cycles

Transformation

Site Support

- Technical Assistance
- Onsite Training
- Programmatic Support in Policy and Procedure Development
- Coaching for Integration
- Tailored training by request through multiple capacity support networks

Audio Journaling

- Good care is care that improves someone's whole story … we want to capture those stories to show how CHW work impacts the lives of Persons Living with HIV in New Jersey
- This qualitative method of evaluation will be used to highlight successful CHW interventions
- CHWs will be able to document their outcomes in the database but also record and upload their successes

Policy and Procedure Review

- Un-enecrypted SMS-messaging for Linkage, Retention, and Engagement
- Home Visit for Linkage, Retention, and Engagement Consent
- Transportation Guidance – use of CHW accounts in accordance with RWHAP guidelines
- Incentive Line Item Guidance – use of CHW incentives as faciltiators to support Linkage, Retention, and Engagement

Additional Tools

Marketing Materials

- Statewide Brochure
- Customizable Brochure template for agencies to replace with photos representative of their communities and logo

Competency Testing

- Demonstration of Competencies by Community Health Workers using standardized tool

Questions or Comments

Contact Information

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