

Statewide Community Health Worker Forum December 8, 2014, 10:00 a.m. – 3:00 p.m. Department of Conservation Credit Union, Jefferson City, MO

Attendees: Abhi Ray, Barbara Brendel, Barbara Wiman, Belinda Heimericks, Carl Filler, Cassandra Siperko, Catherine Hester Duisik, Cynthia Hayes, Dalen Duitsman, Dana Downing, Deborah Hume, Dennis Dunmyer, Eduardo Crespi, Eileen Wolfington, Eric Wiman, Erica Munoz-Fitch, Hannayd Ruiz, Heather Parker, Jo Anderson, Kevin Kennedy, Lakshmi Venkitachalam Laura Schopp, Linda Judah, Lorna Miles, Mahree Skala, Manuel Solano, Mariana Ramirez, Marjorie Cole, Mary Hawkins, Mary Lou Rimer, Melanie Corporon, Melba Moore, Melinda Sanders, Michael Brewer, Michael French, Michael Stancil, Mindy Ulstad, Mindy Laughlin, Paul Foreman, Paula Cupertino, Poornima Kumar, Rachel Mutrux, Rebecca Burns, Regina Askew, Richelle Clark, Samar Muzaffar, Sandy Hentges, Scott Lakin, Sharmini Rogers, Shary Jones, Stephanie Taylor, Susan DiSario

Topic	Discussion	Action
Opening	Melinda Sanders welcomed participants and opened	FYI
Remarks and	introductions from the group.	
Introductions		
Overview of	Barb Brendel, Community Health Worker (CHW) Program	FYI
Community	Manager, reviewed the approved CHW position statement	
Health Work	and gave history as to how it was developed. She also	
in Missouri	talked about the CHW assessment conducted by Truman	
	University and will include the responses to the survey	
	along with the complete slide presentations in the zip file	
	to be sent after this meeting. Barb then proceeded to give	
	a presentation inclusive of slides developed by individuals	
	representing agencies who currently employee CHWs in	
	varying degrees. See slides for additional information.	
	Question and answers followed by the larger group. There	
	was discussion regarding the Metropolitan Community	
	College (MCC) course curriculum and the need to	
	disseminate the curriculum statewide in order for MCC to	
	fulfill prior grant requirements. A call will be set up to	
	discuss this further with MCC along with the possibility of a	
	train the trainer program designed for quick dissemination	
	across the state. There was also mention of the	
	importance of some sort of standardization or core	
	competencies that all CHWs should have in order to be	
	qualified. The possibility of accreditation or certification	
	was also discussed but it was stated that might cause	
	problems with the CHW credibility as part of the actual	
	population they serve.	

Sustainability Discussion

Dennis Dunmyer from Kansas City CARE Clinic led the discussion on sustainability options for the CHW program. Dr. Samar Muzaffar of Department of Social Services (DSS) explained that they are able to reimburse for CHWs that they have employed as part of the Medical Home Initiative. They do have to meet criteria set forth by DSS in order to be qualified for reimbursement. For the most part, the criteria they have in place is in line with the position statement and scope of practice set forth by the Department of Health and Senior Services (DHSS).

FYI

Other options for sustainability were also explored inclusive of the possibility of third party reimbursement through private insurance as well as reimbursement through private foundations, businesses and hospital systems. The idea of sustainability was discussed not only in terms of financial sustainability but also through additional support and resources needed to maintain a statewide CHW program. The importance of training CHWs also came up in the context of preparing them for future leadership positions to sustain the CHW program as well as future positions in nursing, etc. The idea of Telehealth and the integration of CHWs into those programs also came up as a viable option to keep costs low and sustainability high.

Who Needs to be at the Table Activity Barb Brendel led discussion about how the group needs to be the core 25 advisory body. The advisory body would provide recommendations to the department for implementing statewide CHW standards. Ideas for core characteristics of the advisory body were solicited from the group and listed on poster paper. Once all ideas were recorded, the group then put dots on the characteristic they preferred. The ranking is as follows: Academic Partners, Health Systems, Community Action Agencies, School Districts, Rural Health, Data Analysis, Potential Employers (Local Public Health Agencies, Federally Qualified Health Centers, School Districts), Technology (as a consultant for application and capability issues), Aging -Public Health, Faith Based Community, Target Populations, Policy Makers (MO HealthNet), Cultural Competency, Senior Services, Curriculum Experts, Funders (Missouri Hospital Association), Mental Health, Local Public Health Agencies, and Social Services. Community Health Workers will be included on the advisory body. Additionally, the group was asked to participate in an activity to see if they

Barb Brendel will meet with DHSS management to discuss input provided at the meeting and establish the advisory body.

	actually would represent the groups they would like to see representation from at subsequent meetings. Results are attached.	
Wrap-Up and	Future meetings will be set up based on the results of the	FYI
Adjourn	poster activity.	