2013-2014

* Conducted a needs assessment to determine utilization of CHWs, education needs, hours worked, and pay scale.
* Held a CHW Forum with partners and stakeholders to inform them of activities and obtain their input.

2014-2015

* Position paper defining CHW and outlining role was approved by Department.
* Hypertension module was develop to include in CHW curriculum developed by Metro Community College Kansas City.
* Provided tuition reimbursement for up to 20 individuals attending the Metro Community College Kansas City CHW curriculum.
* Statewide CHW Advisory Committee formed to begin looking at core competencies.
* Department of Social Services, MO HealthNet (Medicaid Division) began pilot project in Kansas City, Springfield, Joplin and Branson. CHWs enrolled in CHW curriculum.
* Began attending Kansas City Regional CHW Collaborative meetings.
* Springfield/Greene County Health Department hires CHW to work on high blood pressure.

2015-2016

* Expanded tuition reimbursement to St. Louis and Springfield to facilitate MO HealthNet’s pilot project.
* Continued tuition reimbursement in Kansas City.
* Statewide CHW Advisory Committee identified core competencies for curriculum. Working with Department of Elementary and Secondary Education, Department of Higher Education and Missouri Community College Association to implement the core competencies.
* Diabetes module developed to include in CHW curriculum developed by Metro Community College Kansas City.
* Follow-up needs assessment conducted to determine if any changes from original needs assessment. A second component of the assessment was to determine barriers for utilization of CHWs.
* Diabetes Management for Seniors Project developed in Kansas City, St. Louis, Phelps County and Southwest Region. Project is to include CHWs to improve diabetes outcomes for individuals attending senior centers.
* Collaborated with DSS on a pilot project to include CHWs within Primary Care Health Home initiative in Springfield, Branson, Joplin and Kansas City. Participants include: Access Family Care, Cox Health Branson, Swope Parkway, Cox Health Springfield, Jordan Valley, Truman Medical Center, Sam Rodgers Health Center, and Ozarks Community Hospital. Truman Medical Center dropped out by February 2016.

2016 – 2017

* Expanded tuition reimbursement to Southeast Missouri State University, who will provide curriculum through ITV in New Madrid, Malden, Sikeston and Poplar Bluff.
* Continued tuition reimbursement in St. Louis and Springfield (Kansas City received funding through HRSA).
* Continued MO HealthNet Pilot Project.
* Statewide CHW Advisory Committee looking at certification.
* Live Well By Faith project started in Columbia. Project involves lifestyle coaches at 15 churches in Ward 1 targeting high blood pressure and diabetes among congregants.
* For the Sake Of All, St. Louis assembled a CHW subcommittee to begin developing infrastructure needs for CHWs. MAP staff participate in meetings to provide state perspective.
* Contracts in St. Louis, Kansas City, Phelps County and Southeast Region for Regional Planning Groups. Regional Planning Groups will conduct a needs assessment and develop a work plan around diabetes management in the senior population. Representation from the Regional Planning Groups will participate in the Statewide CHW Advisory Committee.
* Amend contract with Ozarks Technical Community College to develop videos to utilize with hybrid distance learning CHW curriculum.
* Contract with State Fair Community College to develop an on-line CHW curriculum.
* Show Me Healthy Women Program contracted with Moberly Area Community College to establish CHW curriculum that includes additional information on breast and cervical cancer to increase knowledge about the Program.
* Sustain Tool Task Force, led by Warren Hays, was developed to provide a state work plan.
* Springfield/Greene County Health Department hires additional CHWs to address high blood pressure in more neighborhoods.
* Sam Rodgers Health Center dropped out of the DSS Pilot Project in November 2016. Children’s Mercy Hospital joined in December 2016.

2017 – 2018

* Continue contracts with St. Louis Community College, Ozarks Technical Community College, Southeast Missouri State University and State Fair Community College to provide tuition reimbursement.
* Statewide Community Health Worker Advisory Committee to discuss certification process and protocol for CHWs.
* Planning Committee assembled to plan for a statewide CHW conference in the Spring 2018.
* Curriculum providers began meeting to discuss curriculum and processes.
* Missouri Credentialing Board involved with developing CHW certification.
* DSS Pilot Project to begin phasing out with final date of August 2018.
* Continue providing input to MARC and HEAL Health Care Access Work Group on building regional CHW infrastructure as a platform for state infrastructure.
* CHW utilization grown through MPCA contracts with FQHCs; 24 of 29 FQHCs employ CHWs. FQHCs utilizing CHWs include:
  + Access Family Care
  + Affinia Healthcare
  + Betty Jean Kerr People’s Health Center
  + Central Ozarks Medical Center
  + Clarity Health Care
  + Community Health Center of Central Missouri
  + Compass Health System Crider Health Center
  + COMTREA
  + Family Care Health Centers
  + Family Health Center of Boone County
  + Fordland Clinic
  + Health Care Collaborative of Rural Missouri (Live Well)
  + Jordan Valley Community Health Center
  + Katy Trail Community Health
  + KC Care Clinic
  + Missouri Highlands Healthcare
  + Missouri Ozarks Community Health
  + Myrtle H. Davis Comprehensive Health Centers
  + Northeast Missouri Health Council
  + Northwest Health Services
  + Ozarks Community Health Center
  + Southeast Missouri Health Network
  + Southern Missouri Community Health Center
  + Swope Health Services
* At the beginning of 2017, began partnering with MU Telehealth to develop a CHW ECHO. Identified panel participants in mid-2017. CHW ECHO began in November 2017.
* Lincoln County Health Department received a grant award from the Mercy Foundation for CHWs to work with Mercy Hospital Lincoln.
* Through Show Me Healthy Women Program, curriculum was provided through Moberly Area Community College. Individuals received free tuition.
* Mid America Regional Council hired a consultant to review the core competencies and evaluate if they were training CHWs to meet employers’ needs. Review will be completed by June 2018.
* Conference show casing CHW programs held in April 2018.
* DSS working on State Plan Amendment for reimbursement of CHW services.
* Managed Care Organizations began attending Statewide Advisory Committee meetings.