

# An Introduction to the TMF Quality Innovation Network Quality Improvement Organization



# Major Changes to the CMS Quality Improvement Organization Program

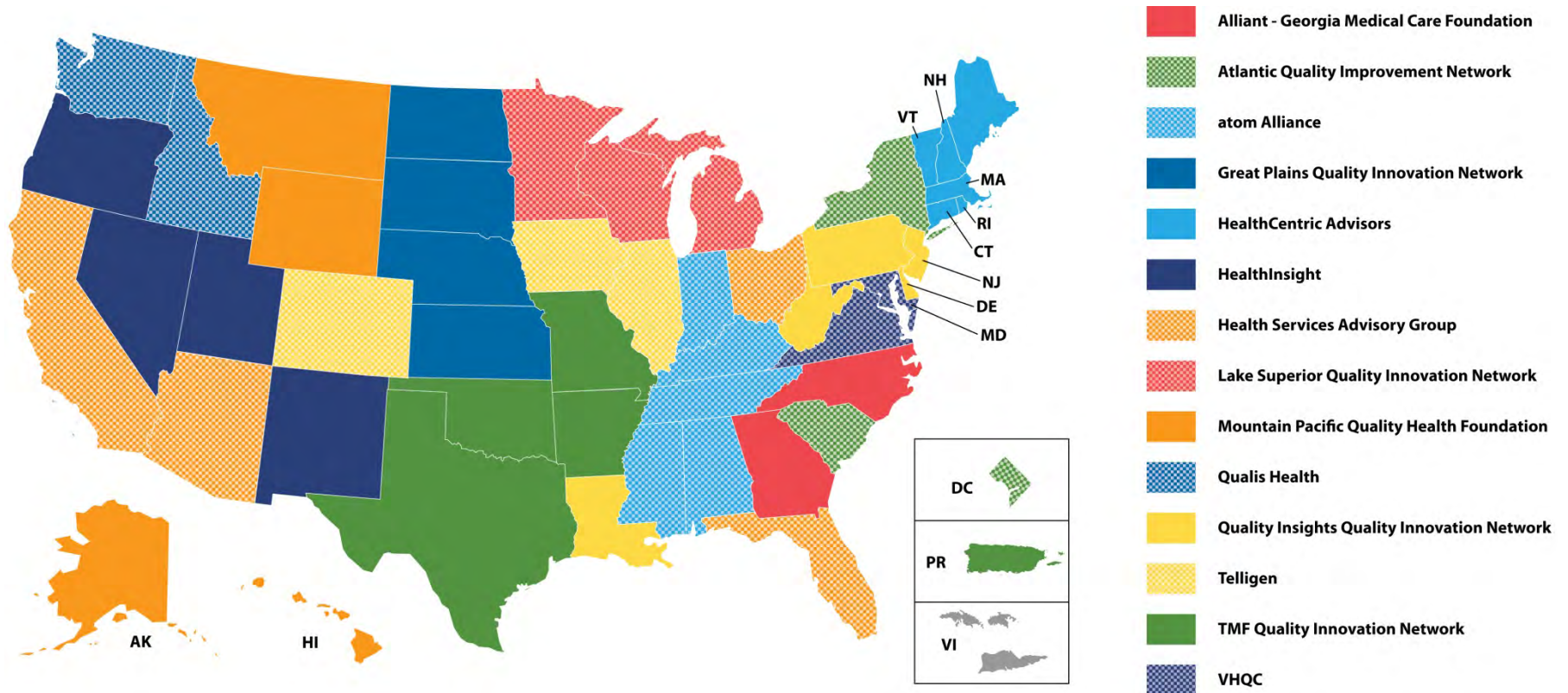
- The Centers for Medicare & Medicaid Services (CMS) separated medical case review from quality improvement work creating two separate structures:
  - › Medical case review to be performed by Beneficiary- and Family-Centered Care Quality Improvement Organizations (BFCC-QIOs)
  - › Quality improvement and technical assistance to be performed by Quality Innovation Network Quality Improvement Organizations (QIN-QIOs)
  - › Note: Both types of contracts cannot be held by the same organization
- BFCC-QIOs are organized among five geographic areas across the nation.
- QIN-QIOs are regional and cover up to six states and/or territories.
- The QIO contract cycle will be extended from three to five years.

# Quality Innovation Network (QIN) Quality Improvement Organization (QIO) Program

Four key roles of the QIO permeate all QIN work:

- **Champion local-level, results-oriented change**
  - › Data driven
  - › Active engagement of patients and other partners
  - › Proactive, intentional innovation and spread of best practices that stick
- **Facilitate learning and action networks**
  - › Creating an “all teach, all learn” environment
  - › Placing impetus for improvement at the bedside level (e.g., hand washing)
- **Teach and advise as technical experts**
  - › Consultation and education
  - › The management of knowledge so learning is never lost
- **Communicate effectively**
  - › Optimal learning, patient activation and sustained behavior change

# 11<sup>th</sup> SOW QIN-QIO Map



\*Virgin Islands award has not yet been determined

# The QIN-QIO Program's Approach to Clinical Quality

## Aims



## Goals

- Make care safer
- Strengthen person and family engagement
- Promote effective communication and coordination of care
- Promote effective prevention and treatment
- Promote best practices for healthy living
- Make care affordable

## Foundational Principles:

- Enable innovation
- Foster learning organizations
- Eliminate disparities
- Strengthen infrastructure and data systems

# The TMF QIN-QIO Regional Partners

- TMF Health Quality Institute has been designated the QIN-QIO by CMS for Arkansas, Missouri, Oklahoma, Puerto Rico and Texas.
- TMF has built a strong quality improvement team throughout the multi-state region, partnering with longtime, successful quality improvement entities, Arkansas Foundation for Medical Care (AFMC), Primaris in Missouri and the Quality Improvement Professional Research Organization (QIPRO) in Puerto Rico to form the TMF QIN-QIO.



# TMF QIN-QIO

## Learning and Action Networks

- Provide targeted technical assistance to participating providers, stakeholders and communities in CMS quality improvement initiatives
- Engage providers and stakeholders in improvement initiatives through web-based Learning and Action Networks
- The networks serve as hubs for the regional quality improvement work for each project, including:
  - › Project information
  - › Upcoming events
  - › Discussion forums
  - › Resource library
  - › Data portal
  - › Project maps and data
  - › Videos
  - › Recorded events