

272 CMR: BOARD OF REGISTRATION OF COMMUNITY HEALTH WORKERS

272 CMR 3.00: PRIVILEGES, SCOPE OF PRACTICE AND RESPONSIBILITIES OF A CERTIFIED COMMUNITY HEALTH WORKER

Section

- 3.01: Privileges conferred by Certification
- 3.02: Scope of Practice of Certified Community Health Workers
- 3.03: Compliance with Statutes and Regulations Governing Practice as a Certified Community Health Worker
- 3.04: Documentation of Certification as a Community Health Worker
- 3.05: Responsibilities of a Certified Community Health Worker to the Board

3.01: Privileges Conferred by Certification

Certification as a Community Health Worker pursuant to 272 CMR entitles the certificate holder to represent himself or herself to use such title, letters or abbreviations as the Board may approve for a Certified Community Health Worker. Except as otherwise provided by law, no individual shall represent himself or herself to be a Certified Community Health Worker or use any words, letters, abbreviations, or insignia indicating or implying the he or she holds a Community Health Worker certificate unless such person holds a current certificate issued by the Board pursuant to 272 CMR 4.00.

3.02: Scope of Practice for a Certified Community Health Worker

- (1) The scope of practice for a Certified Community Health Worker includes:
 - (a) providing culturally appropriate health education, information and outreach in community-based settings including but not limited to homes, schools, hospitals, clinics, shelters, local businesses and community centers;
 - (b) bridging or culturally mediating between individuals, families, communities and health and human services, including actively building individual and community capacity;
 - (c) assisting community members to access the health and human services they need;
 - (d) providing direct services, including but not limited to informal counseling on access to health and human services, social support, care coordination and health screenings;
 - (e) advocating for individual, family and community needs pertaining to access to health and human services; and
 - (f) additional roles as may be identified by the Board that may emerge in the development of Community Health Worker practice.
- (2) The scope of practice for Community Health Workers does not include any act or service for which a license or registration issued by a professional licensing board is required.

272 CMR: BOARD OF REGISTRATION OF COMMUNITY HEALTH WORKERS

3.03: Compliance with Statutes and Regulations Governing Practice as a Certified Community Health Worker

A Certified Community Health Worker shall comply with M.G.L. ch. 112, §§ 259 through 262, 272 CMR, and all rules, advisories and policies of the Board.

3.04: Documentation of Certification as a Community Health Worker

A Certified Community Health Worker shall make documentation of his or her current certificate available for inspection upon request in connection with his or her practice as a Certified Community Health Worker.

3.05: Responsibilities of Certified Community Health Workers to the Board

(1) **Change of Personal Data:** A Certified Community Health Worker shall provide written notice to the Board, in a form and manner prescribed by the Board, within 30 days of any changes to his or her:

- (a) name;
- (b) address of record; or
- (c) social security number.

(2) **Responses to Board Requests for Information.** Except as otherwise provided by law, a Certified Community Health Worker shall provide timely responses to Board requests for information relating to:

- (a) any application he or she has filed with the Board; or
- (b) any investigation or formal complaint pending before the Board pursuant to 272 CMR 9.02

(3) **Reporting Actions by Other Licensing Authority.** A Certified Community Health Worker shall provide written notice to the Board within 30 days of any action taken by a licensing or authorizing agency, within or outside the Commonwealth, against any certificate, registration or license which he or she may hold that authorizes healthcare related practice.

REGULATORY AUTHORITY:

272 CMR 3.00: M.G.L. c. 112, § 108(g); and M.G.L. c. 112, § 260